

THE BIG FAMILY **LAUGHTER** SHOW!

17TH MAY | 2026
2.30PM



ACCESS PACK
THE ALBAN ARENA



Welcome!

😊 Welcome! - We want everyone to feel happy and safe when they come to the theatre.

🎭 What to Expect - Some people like to know what will happen before the show begins, and that's okay!

📖 Your Guide - This picture guide will help you get ready for your visit to The Alban Arena.

💡 Lights – Learn about the lighting used in the show.

🔊 Sounds – Find out about any loud or surprising sounds.

👥 Characters – Meet the people (and animals!) you'll see on stage.

📍 Theatre Layout – Helps you get to know what to expect before you get here.



About The Show

The logo for the character Sooty, featuring the name in a stylized, bubbly orange font with a yellow outline.

The Sooty Show! Sooty heads into town in a magical new show to delight the whole family! Joining the nations favourite bear will be the legendary Sweep and Soo. Sooty's guests include favourites Butch, Ramsbottom and Scampi . Completing the crew will be amazing magician Russ Brown and Circus star Michael Jordan. Expect wonderful wizardry, Thrills and spills and of course lots and lots laughs! Watch out for Sooty's supercharged water pistol!! A spectacular mix of magic , music and mess- guaranteed giggles for Sooty Fans old and new! Don't miss it! There's also a chance to meet Sooty after the show!



Sooty

You can read more about the cast and show here:
<https://www.thesootyshow.co.uk/about-us>

MEET THE TEAM



Sooty

Hello! I'm Sooty - I'm a teddy bear. I'm five years old and was born in Blackpool. I love playing with my water pistol and soaking my best friend, Sweep! I have my own magic wand and perform lots of tricks with my special spell, Izzy Wizzy Lets get Busy. I also play the drums in my own band.

I live with my best friends, Soo, Sweep and Richard and I love playing tricks on them all!



MEET THE TEAM

Sweep

I'm Sweep! I'm four years old. I'm a dog but I talk with a squeak! My favourite food is sausages, and in my spare time I like to think about sausages, look at sausages, and tell other people about sausages!

I live with my best friends, Sooty, Soo, Richard, and my favourite sausage. I sing and play the guitar and would love to be a pop star.



MEET THE TEAM



Soo

Hello, everyone! I'm Soo. I'm a panda. I love colouring, collecting shells and dressing up as a princess. One day I'd like to have my very own Pony. I sing in Sooty's band and I play the keyboard.

I live with my best friends, Sooty, Sweep and Richard. My dream is to be a ballet dancer!



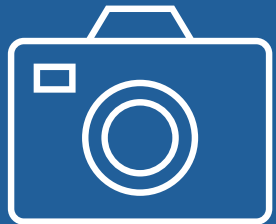
About The Show



- The performance running time is approximately 1 hour and 40 minutes (including a 20-minute interval)
- There will be a merchandise desk available to purchase from before the show and during the interval.



- The performance will contain a small amount of snow & slos
- The show may contain inflatables
- The show will include the use of pyrotechnics
- The show may contain the use of a smoke machine



The show strictly prohibits the use of filming or photography. Please keep all devices securely with your belongings and on silent throughout the performance.

If you have any worries or questions about the information above, please contact the Box Office before your visit or ask a staff member when you arrive.

SET DESIGN INFORMATION

This show uses a static flat set backdrop, pictured here:







This is what a performance at The Alban Arena looks like. It is performed in front of forward-facing seats in the stalls and a horseshoe shape of seats in the circle upstairs, which means the audience sit in front of the characters.

Accessible Parking at The Alban Arena

- The closest car park to the venue is The Civic Centre Car Park, located on Bricket Road, which has 2 entrances and exits.
- Disabled parking bays are located on the basement and first level of this car park (as displayed).
- Alternative disabled parking bays can be located behind the venue (subject to availability) or the double yellow lines along Civic Close.



What To Expect At The Theatre



There is level access to the entrance of The Alban Arena via the slope.



Level access remains throughout the main entrance, box office, foyer area and the flat stalls in the auditorium.



This is the front entrance to The Alban Arena. There is wheelchair access through the front doors of the theatre, and automatic foyer doors.

PRIORITY SEATING

You are seated in an accessible area. Please be mindful of others who may need this seat



for your understand

Priority seating is in the Box Office foyer. This area can also be utilised during show times as a quiet space. Please check with our box office team in advance should you require this.

BOX OFFICE



This is the Box Office where you can book tickets, amend your existing booking or ask any queries you may have.

People can gather here if you are waiting for additional members of your party to arrive before the show starts.



Disabled Toilets are located on the ground floor opposite the main bar. A radar key is required to access these toilets. The radar key is available from the Door Person or Box Office. Non accessible toilets are located on lower floor via 21 steps.



Main Bar (located on entrance/ground level)

The Main Bar Offers:

- Hot, cold, soft and wider range of alcoholic beverages, Confectionary snacks such as crisps, ice cream and a small selection of chocolate packs.



Kiosk (located on entrance/ground floor)

The Kiosk and Circle Bar offers:

- Cold, soft drinks and smaller selection of alcoholic beverages.
- Confectionary snacks such as crisps, ice cream and small selection of chocolate packs.



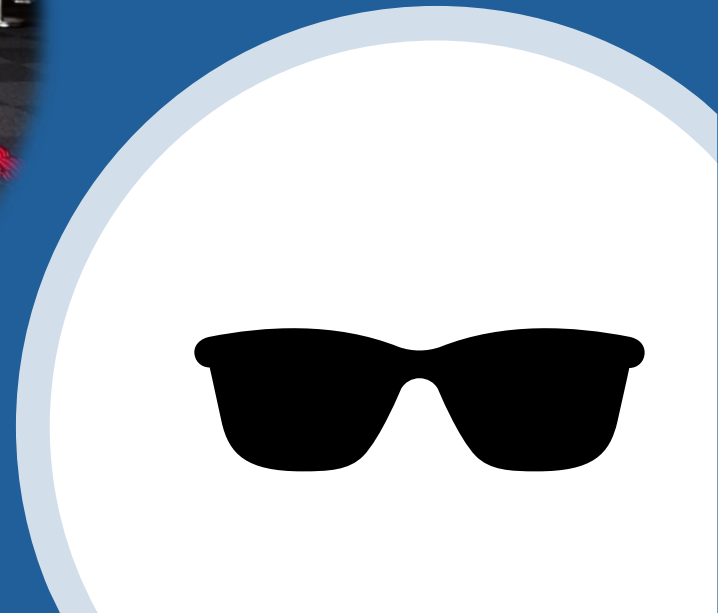
Circle Bar (located on top floor) via 23 steps

Access Pack Tote Bags

At The Alban Arena we have a limited number of Access Pack Tote Bags available. This tote bag includes items such as:

- Ear Defenders and Ear Plugs
 - Sunglasses
 - Colouring Sheets and Crayons
 - Fidget Toy
 - Printed Version of Access Pack
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- These Access Pack Tote Bags can be reserved from The Box Office in advance by telephone or email.

 - Please note: You will be required to leave a deposit of either £20 cash or a form of ID, either option will be returned to you in exchange for the Access Pack Tote Bag at the end of the performance. If The Box Office is closed, please return your Access Pack Tote Bag to The Duty Manager.



WaveCAST



- At The Alban Arena, we have a WaveCAST WIFI system for individuals who are Hard of Hearing.
- To access this, download the Williams AV WaveCAST App.
- Connect to the WaveCAST WIFI network (this will have no Internet Access).
- Open the app and select what you want to listen to.
- Once connected, the ticket holder must ensure their phone is connected to their aid and the aid is the selected audio output.
- The app will only work inside the auditorium.

- Please note we have a spare device on site should you not own a smart device, or your own device cannot connect. Please speak to the Duty Manager on site should you require any assistance.



If you have any queries in advance of your visit, please contact the Box Office directly

Other Information



Your guide, hearing or support dog is welcome. Please advise the Box Office at time of booking. We do require proof of eligibility through a Recognised Assistance Dog ID card.



The buggy park will be in the foyer area next to the main bar on the main entrance level. Buggy's cannot be taken inside the auditorium.



Touch tours may be available upon request. Please contact the Box Office.



Please note that we do not have a lift/elevator available on site, please do check your booking carefully and if you need to make any amendments to your booking then please visit the box office or contact the venue.



For more information, please contact us at the Box Office.



Call The Box Office on 01727 844488 between the hours of 10am-2pm, Monday to Saturday.



Email the team on Albanarenaticketing@everyoneactive.com



Visit and speak with our friendly Box Office team in-person between the hours of 10am-2pm, Monday to Saturday.

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